

## First draft of Adult Social Care Outcome Framework Indicators for 2013-14

Note: All the 2013-14 data in this report are subject to change and do not necessarily represent the final outcome.

ASCOF Ref	Indicators	Good performance is	Southampton 2013-14 Draft Score	South East Region Average 2013-	Comparator Group average 2013-14	Unitary Authority Average 2013-14	England Average 2013-14	Ranking (1st = highest value)	Direction of change 2013 to 2014	Direction of change by CIPFA Quartile	CIPFA comparator group quartile 2013-
1E	Proportion of adults with Learning disabilities in paid employment	High	7.3	8.1	7.1	8.0	6.8	65th out of 152	↓	↓	Second
2B(ii)	Proportion of Older people (65+) who were still at home 91 days after discharge from hospital into reablement and rehabilitation services (offered the service)	High	4.6	3.0	3.8	3.0	3.3	33rd out of 150	↑	↑	Second
1B	Proportion of people who use services who have control over their daily life	High	76.6	79.1	77.1	78.0	76.7	74th out of 150	→	→	Third
1G	Proportion of adults with Learning disabilities who live in their own home or with their family	High	78.3	70.7	79.7	74.5	74.8	53rd out of 152	→	↓	Third
2B(i)	Proportion of Older people (65+) who were still at home 91 days after discharge from hospital into reablement and rehabilitation services (effectiveness of the service)	High	87.4	80.1	80.5	83.3	81.9	127th out of 150	↓	↓	Third
2C(i)	Delayed transfers of care from hospital per 100,000 population	Low	13.6	9.8	10.3	9.0	9.7	24th out of 152	↓	→	Third
4B	Proportion of people who use services who say that those services have made them feel safe and secure	High	78.9	79.7	81.6	81.4	79.2	85th out of 149	↑	→	Third
1A	Social care-related quality of life	High	18.6	19.1	19.0	19.1	19.0	107th out of 150	→	→	Fourth
1C(a)	Proportion of people using social care who receive self-directed support	High	50.4	66.7	67.8	63.7	62.1	124th out of 150	→	→	Fourth
1C(b)	Part 2 - Proportion of people using social care who receive direct payments	High	6.8	18.2	20.5	19.2	19.1	149th out of 150	→	→	Fourth
1F	Proportion of adults in contact with secondary mental health services in paid employment**	High	3.2	6.6	6.0	7.2	7.1	133rd out of 152	→	→	Fourth
1H	Proportion of adults in contact with secondary mental health services living independently, with or without support**	High	28.5	52.1	58.0	58.1	60.9	140th out of 152	→	→	Fourth
1I	Proportion of people who use services and their carers, who reported that they had as much social contact as they would like	High	40.1	45.2	44.7	44.4	44.2	120th out of 150			Fourth
2A(i)	Permanent admissions of younger adults (aged 18-64) to residential and nursing care homes, per 100,000 population	Low	23.0	15.0	14.0	16.5	14.4	13th out of 152	→	→	Fourth
2A(ii)	Permanent admissions of older people (aged 65 or over) to residential and nursing care homes, per 100,000 population	Low	971.0	644.9	792.2	737.1	668.4	8th out of 152	↑	→	Fourth
2C(ii)	Delayed transfers of care from hospital which are attributable to social care per 100,000 population	Low	6.2	3.4	3.2	2.7	3.1	11th out of 152	↓	↓	Fourth
3A	Overall satisfaction of people who use services with their care and support	High	63.0	65.1	64.7	65.5	64.9	104th out of 152	↓	↓	Fourth
3D	Proportion of people who use services who find it easy to find information about services	High	72.2	74.4	74.9	75.8	74.7	110th out of 150	↑	→	Fourth
4A	Proportion of people who use services who feel safe	High	59.5	66.4	66.7	67.3	66.0	138th out of 150	→	→	Fourth
1D	Carer-reported quality of life	High	Not collected in 2013-14								
3B	Overall satisfaction of carers with social services	High	Not collected in 2013-14								
3C	Proportion of carers who report that they have been included or consulted in discussion about the person they care for	High	Not collected in 2013-14								

**Top 12 KPI's for Adult Services**

	Target	Red	Amber	Green
1	Proportion of enquiries resolved at first contact.	Below 59%	60-80%	80-100%
2	Proportion of annual reviews completed on time.			
4	Proportion of people with eligible needs supported to live independently	Below 59%	60-80%	80-100%
5	Direct payments as a percentage of all eligible service users (ADASS definition)	Per Month	Per Month	Per Month
6	Proportion of people who use our services find it easy to obtain information about services that meet their needs.	Annual	Annual	Annual
7	Number of people readmitted in to hospital after 91 days	Below 59%	60-80%	80-100%
8	Number of people not requiring on going care after receiving reablement	Below 30%	10-30%	10%
9	Number of Adult safeguarding alerts received	Below 30%	30-40%	40-100%
10	% of people with three or more safeguarding alerts in a year	Per Month	Per Month	Per Month
11	Permanent admissions of older people (over 65) to residential/nursing care homes per 100,000 population	Per Month	Per Month	Per Month
12	Number DTCO per month, where delay is more than 72 hours after a valid section five notice has been served.	Per Month	Per Month	Per Month